

# **Access Statement for Old Kennels Farm Holiday Cottages**

## **Introduction**

The Old Kennels Farm is Situated on the edge of Ledbury, it is a beautiful location with hills and woods to the rear and the historic town of Ledbury only a 10minute walk away. The mainline Hereford to Birmingham and London train passed through Ledbury station which is only a 5minute walk away. We operate a small family run farm of 24 acres, and have six cottages on the premises. The Cottages sleep from 2 to 6 people, each cottage is fully equipped and are rated by Quality in Tourism at 3-4 star.

## **Pre-Arrival**

- For all enquiries or questions we welcome contact by any method listed below:
- Tel 01531 635024 Mobile 07779728209 Email [info@oldkennelsfarm.co.uk](mailto:info@oldkennelsfarm.co.uk)  
Address Old Kennels Farm, HR8 1LG
- There is also a link from our website to email us or to download a booking form [www.oldkennelsfarm.co.uk](http://www.oldkennelsfarm.co.uk)
- On the website there is an easy read map showing where to find us along with road instructions. Mainline Ledbury train station is only a 5 minute walk away and there also are bus stops nearby.
- If medical provisions are needed for customers, just let us know when these will be delivered and we will ensure someone is around to receive them.
- We acknowledge that every customer has individual needs and we will endeavour to find something to suit you. Please don't hesitate to give us a call to ask any specific questions.

## **Arrival & Car Parking Facilities**

- On the farm we have allocated car parking for each cottage, there is enough room for at least one car per cottage. This parking is situated in front of each cottage less than 10 metres from the front door.
- The car parks are gravel and offer room for any drop offs and pick ups in any type of vehicle. There is also room to manoeuvre.
- We have no speed bumps or barriers on the premises and there are

not any curbs.

- We have 3 cottages that we allow pets to stay in, we do not supply any bowls or beds for dogs however each cottage has a porch in which there is room for any pet accessories.
- The entrances to the cottages each have their own yards. These are flat or slightly sloped to the entrance.
- All entrances are well lit in the evenings and all through the night.
- Doors are all locked with keys which we leave in the door of the cottage when the customer arrives. There is no need to give the keys to us whenever the customer leaves the premises; these are trusted to be looked after for the length of the stay and left in the door on departure.

### **Main Entrance, Reception & Ticketing Area**

- The cottages are situated on the farm where we also live so we do not have a reception area. On arrival will come to greet you and do not expect you to come and find us, we are always available. If customers know what time they will arrive it is helpful for us to know in advance so we can ensure the cottages are ready.
- If any additional keys are required by customers we do have spares.

### **Public Areas - Hall, Stairs, Landing, Corridors etc**

- The majority of our cottages are on a single floor. Our largest Cottage has a first floor bathroom and bedroom however there are bedrooms and a bathroom on the ground floor.
- The flooring either carpet, wood or laminate, for individual cottages please ask.

### **Public Areas - Sitting room, lounges, lobbies etc**

- Flooring is carpet, wood or laminate, please ask for specifics if necessary.

### **Public WCs**

- Bathrooms in the cottages are not far from the entrances, passing through one or two rooms at most. Certain bathrooms are larger than others and are more accessible. Any enquiries regarding to WCs

please do not hesitate to ask as all the cottages are differently laid out.

- Floorings in all the cottage bathrooms are either waterproof lino or tiled.
- Seat adjusters are supplied in certain cottages also are support rails and chairs.
- Basins are standard but do have support rails. We have large walk in showers in some cottages with no doors. These have support rails.

### **Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe**

- Dining areas in all cottages, some are larger than others. Please ask for specifics.
- There are individual lights above all dining areas.
- Floorings are carpet, wood or laminate.
- Cottages are all self-catering; we do not offer a food service.

### **Laundry**

- We supply bedding and kitchen items such as oven cloths and tea towels included in the tariffs. Towels can be supplied at an extra cost.
- On the premises we have a washing machine available for customers to use at a charge.
- There is also a larger capacity laundrette in Ledbury if needed.

### **Additional Information**

- For any other information please do not hesitate to call or email. We will respond with as much information is needed and will do our utmost to help.

Address: The Old Kennels Farm  
Bromyard Road  
Ledbury  
Herefordshire  
HR8 1LG

Telephone           01531 635024  
Mobile               07779728209

Email: [info@oldkennelsfarm.co.uk](mailto:info@oldkennelsfarm.co.uk)

Website: [www.oldkennelsfarm.co.uk](http://www.oldkennelsfarm.co.uk)

### **Contact Telephone and Email Address**

**We welcome your feedback to help us continually improve if you have any comments please phone 01531635024 or email [info@oldkennelsfarm.co.uk](mailto:info@oldkennelsfarm.co.uk)**

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